

Dear Patient,

MediClinic, as controller of the personal data to provide health services, is in possession of your data, collected also orally, directly or by a third party, and defined as personal by the GDPR. This regulation establishes that everyone who processes personal data is required to inform the interested person of which data are processed and of some elements qualifying the processing, that must be performed with correctness, lawfulness, transparency, proportionality, minimizing the use of personal data and protecting your privacy and your rights. In accordance with this law, we provide you with the following information.

The data that you will give us will help us to treat you. The data are sensitive personal and medical information on your state of health and they are collected for the following aims:

- Prevention, diagnosis and treatment and, in any case, with the first aim to protect your health;
- Certification related to your state of health;
- Administrative-accounting purposes, controlling purposes, as long as strictly connected to the provided services, as established by the relevant law.

The personal data and the data concerning health of your relatives could also be processed, only if considered strictly necessary by the healthcare provider responsible for the patient’s course of treatment.

The data will be processed for the entire duration of the health service and also at a later time, to comply with the legal obligations and for administrative purposes. In the absence of these data, it might not be possible to provide the service that you requested. Moreover, in case you give specific consent, your data might be processed:

- with the aid of pictures or videos that document the clinical course;
- for the insertion on the MediClinic’s clients list to send free of charge new offers and communications related to MediClinic itself; in this case, only the data relative to the email will be retained on this list and the duration of this processing will be of two years from the time the consent was given or renewed.

The data will be processed always protecting your privacy. Your data will be processed exclusively by the staff and the doctors appointed by MediClinic, in accordance with the law and respecting the professional and administrative secrecy. Only if necessary, and to the extent permitted by the law, your data could be communicated to other persons that participate or are related to the course of treatment:

- To MediClinic data processor and authorized persons;
- To doctors collaborating with MediClinic;
- To health care facilities and hospitals that are involved in the course of treatment;
- To public and private entities for institutional and treatment purposes (diagnosis, hygiene, public health, assistance control, sanitary expense, control by public/private authorities which deliver medical or insurance assistance).

Your data are safeguarded. MediClinic safeguards your data in hardcopy and digital archives, following safety and protection standards which guarantee that only the authorized staff, bounded by professional secrecy, have access to the information related to you. MediClinic uses an Electronic Medical Record system, provided by a supplier, nominated External data processor, that adopts safe procedures for the processing of personal data in accordance with the GDPR.

Place of data processing. The performed activity takes place in the territory of the European Union. The data processing activity is conducted on the European Union territory and, in some cases, on the USA territory for which the European Commission has established a decision of appropriateness for the data protection, therefore the above-mentioned transfer does not require specific authorizations. Beyond what above-mentioned, there is no intention to transfer the personal data to a country that does not belong to the European Union.

Collection of your documentation. You can collect your health documentation (copy of medical records and reports) in accordance with the procedures defined by MediClinic, by using the set of forms made available.

Video surveillance.

As clearly highlighted through specific information signs, **MediClinic** has installed a video surveillance system (video cameras) in some internal and external areas of its facility, in order to guarantee the safety and the safeguard of people and company as well as third parties properties, against acts of vandalism and/or illegal and fraudulent behaviors. The images recorded through these systems are processed with the use of electronic devices and respecting the current legislation, in order to guarantee the safety and the privacy of the data and the recorded images. The video cameras are connected to a *Standalone server* where there images will be recorded; the images will be accessible exclusively by the data processors and the authorized persons. The images are kept for 5 days, except for the images recorded during the weekends or during the festivities or the closure days. The images will be automatically cancelled after that period, unless otherwise requested by the judicial police.

Your rights. We remind you that the GDPR allows you to exercise the following rights:

- a. Access to personal data (you will therefore have the right to obtain, free of charge, information regarding the personal data held by the Data Controller, as well as to obtain a copy in an accessible format);
- b. Data rectification (upon your request, we will arrange for the correction of your data that are incorrect or imprecise, also those that became incorrect or imprecise as they are not updated);
- c. Withdrawal of consent (if the processing occurs as provided by the consent you expressed, you can withdraw the consent at any time and this withdrawal of the consent will cease the processing);
- d. Data erasure (right to be forgotten) (for example, in case of withdrawal of consent, if there is no other legal ground for the processing);



Information and protection of personal data confidentiality

According to artt. 12 and the following of the EU Law 2016/679 – General Data Protection Regulation (“GDPR”)

FRO_Doc_11_UK

Rev. 8

Data 20/09/2021

Pag. 2 di 2

- e. Restriction of processing (in specific cases – the accuracy of personal data is contested, for the period enabling the verification; the lawfulness of the processing is contested with opposition to the erasure; necessity of use for your right to counsel, while they are no longer useful for the processing purposes; in case of object to the processing, pending the necessary verification – the data will be stored in such a way that they could eventually be retrieved, but, in the meantime, not consultable by the Data Controller except in relation to the validity of your request of restriction).
- f. Object to processing for legitimate reasons (in specific circumstances, you can however object to the processing of your data, and in any case you can object to the processing performed for direct marketing purposes);
- g. Data portability (upon your request, the data will be transmitted to the person indicated by you in a format that allows an easy consultation and use).
- h. Statement of claim to the supervisory authority (Garante Privacy).

You can exercise your rights by presenting a written request to: MediClinic, Via IV Novembre 10/C, 35020 Pozzonovo PD. E-mail address: info@mediclinic.it

Data controller and data processors. The Data Controller is MediClinic Via IV Novembre 10/C, 35020 Pozzonovo PD in the person of its Legal Representative.

Data protection officer contact information. We inform you that MediClinic, in accordance with the GDPR art. 37, designated the Data Protection Officer (“DPO”), that you can reach via the following contact details: address: MediClinic S.r.l. Via 4 Novembre, 10/C Pozzonovo (PD) e-mail: privacy@mediclinic.it telephone: 0429772906; you can therefore contact this DPO in regards to any subject matter regarding the processing of personal data under the present information document.

=====

I, the undersigned _____ place of birth _____
 Date of birth _____ residing in _____ address _____
 Tax code number _____
 in your own name
 and/or exercising the authority / legal protection on the assisted _____
 Place of birth _____ date of birth _____ residing in _____
 address _____ Tax code number _____

I am aware of what is written in the articles 76 and 73 of D.P.R. 28 dicembre 2000, n.445 on the criminal penalties for the hypothesis of falsification of documents and mendacious statements.

Having examined this information document, I agree to the processing of my personal data as described above and I am aware that the consent has been extended to the processing of data relative to services requested in the future. I declare that I am aware that the data collected and kept on the basis of legal obligations do not need consent to be processed.

I **AGREE** so that my health conditions is communicated to the persons written below:

I **AGREE** so that my medical documents are collected by the persons written below, who are therefore delegated by me to do so:

I **AUTHORIZE MediClinic** to send me estimates for health services requested by me to MediClinic using the following email address: _____

Date _____

Signature of the interested person or of the person having the parental authority/legal protection

I AUTHORIZE I DO NOT AUTHORIZE

MediClinic to process information related to me also with the aid of photos and videos that provide evidence of the course of treatment.

Date _____

Signature of the interested person or of the person having the parental authority/legal protection

I AUTHORIZE I DO NOT AUTHORIZE

MediClinic to include my data in the list of its clients to send free of charge new offers and information about **MediClinic** (via mail, e-mail, fax,sms). I will be able to withdraw the consent only on the specific method of contact.

Date _____

Signature of the interested person or of the person having the parental authority/legal protection

I AUTHORIZE I DO NOT AUTHORIZE

MediClinic’s patient liaisons to be present during the exam/consult to provide language assistance.

Date _____

Signature of the interested person or of the

**Information and protection of personal data
confidentiality**

According to artt. 12 and the following
of the EU Law 2016/679 –
General Data Protection Regulation (“GDPR”)
person having the parental authority/legal protection

FRO_Doc_11_UK

Rev. 8

Data 20/09/2021

Pag. 3 di 2